

If you can't see yourself once you have joined the Green Room, please go through this process to ensure your browser permissions are properly set.

1. Once on the platform, navigate to the 'site settings' section of your URL connection indicator.

portalapp.acpevents.eventsair.com/VirtualAttendeePortal/acp2021/virtual/
LPORTAL
al Portal × +
portalapp.acpevents.eventsair.com/VirtualAttendeePortal/acp2021/virtual/
Connection is secure Your information (for example, passwords or credit card numbers) is private when it is sent to this site. Learn more
Sound Automatic (default)
Certificate (Valid)
Cookies (5 in use)
Site settings

2. Once in the 'site settings' page, please find the URL named 'portalapp.acpevents.eventsair.com' and click on it.

ACP2021 Virtual Portal × Settings - All sites × +										
← → C										
Settings			Q Search settings							
•	You and Google		← All sites Q	Search						
Ê	Auto-fill		Sort by Data stored							
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0	Privacy and security		Total storage used by sites: 2.9 MB	Clear all data						
۲	Appearance		google.com							
Q	Search engine		1,801 KB · 33 cookies							
	Default browser		eventsair.com 947 KB · 2 cookies							
Ċ	On start-up		portalapp.acpevents.eventsair.com 947 KB · 1 cookie	> :						
Adv	anced	•	acpevents.eventsair.com - http · 1 cookie	× :						
Exte	nsions	C	200m.us 194 KB · 9 cookies	~ I						

3. Once in the individual site permissions page, please set microphone and camera access to 'allow' instead of 'Ask (Default)'.

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		Camera	Allow		•	
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4. Finally, navigate back to your ACP Conference page, and reload the page for the changes to take effect.

